Trouble Shooting Guide

Please follow these instructions. The red circled items are the links you should click to get to the next step. If you see something different than what is shown, please make note of which step you were on and send a screenshot or describe what you saw to us at <u>gs-comments@ihs.com</u>

Step 1:

Go to http://www.globalspec.com/events

IHS GlobalSpec Online Events	lome Upcoming Events & Webinars	On-Demand Even	ts & Webinars	Video Library FAQ Contact Us
Why GlobalSpec	Events?			
community of engineering, technical, and sharing, and networking. • View leading-edge presentations • Gain important and relevant content • Experience the latest technology sol • Participate in live Q&A sessions with • Visit and chat with supplier reps in ti • Network and collaborate with other i	utions 1 speakers he event exhibition area	-	IHS G Onli	lobalSpec ne Events Learn More
REGISTER FO	REVENTS			
Upcoming Events Check out GlobalSpec's upcoming events. Register today and secure the date on your calendar.	Explore the Event Environment Explore the event environment and learn how to get the most out of your upcoming event experience!	On-Demand E Miss a prior Live Event? On-Demand events sche	Check out our	"This is a very clear and efficient way for information exchange of technology and products. I strongly suggest to have this type of show in the future. Thank you so much for your work."
Newsletters Subscribe to any of GlobalSpects 70+ e-newsletters to stay informed of industry trends, new products, leading-edge technologies, and applications.	Speaking Opportunities Interested in submitting a speaker proposal to GlobalSpec? Submit your proposal here.	Become al Gain unmatched bran quality leads.	n Exhibitor nd exposure and high	Event Testimonials Hear what your peers are saying about GlobalSpec Events!
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Click on either upcoming events (if day of the event) or on-demand events (if the event has already occurred).

Step 2:

Find the event you wish to attend in the list of events. Click the event name to view details about the event.



Step 3:

You should see the event details and agenda. Click the button on the upper right. It will be either red or green and say one of "Event Open", "View Now" or "Register Now".



Step 4:

If you are not logged in to GlobalSpec, you will get a registration screen. If you have already registered before, use the "Already registered? Log in here" link. If this is your first time on IHS GlobalSpec, you will need to fill out the form in order to register.

IHS GlobalSpec Online Events	Home Upcoming Ever	nts & Webinars On-Demand E	vents & Webinars Video Li	brary FAQ Contact Us
Medical Equip March 6, 2013	ment Design Ro liew Agenda	egistration		Ibleshooting Guide Logging in? Try following
Please complete this form to reg	gister. (Required fields are bold.)	Already registered? Log in I	Exhibitors Premium I Interpower Co	
First Name:				<u>incontion</u>
Last Name:			Premium Alconex, Inc.	Electrochem Solutions,
E-mail:	This will be your login ID.]	Galil Motion	Control
Password:			Standard ACE Controls	Inc. Dicronite
Confirm Password:]	Elasto Proxy	no. <u>GT Schmidt Marking</u> Systems
Company:]	Hamilton Co.	<u>IHS Inc.</u> LLC <u>Plastics Color</u>
Address:			Thermo Fishe	<u>Corporation</u> I
Address (Cont'd):]	<u>Scientific - Ti</u> <u>Scientific Bat</u> Circulators &	hs.
City:			<u></u>	

Step 5:

If you have forgotten your password, click the "I forgot my password" link and follow these instructions. Otherwise, skip to step 9.

IHS GlobalSpec		5	14-15-	- pe
	Please Register			
	A Decision of the second second second		Members Log-in	
	It takes just 30 secon	and the second	Your E-mail Address:	
	register now.	free information, please	Password:	
	Please take	Already registered		
	30 seconds to	with GlobalSpec?	Submit	
	It's FREE	Sign in	(I forgot my password)	
	Priv	acy Policy		
	Having trouble registering? Click h	ere to try our simple registration	form.	

Step 6:

Fill out the form and submit. You should receive an email shortly.

IHS GlobalSp	Dec		9	T?		
Products & Services 🗸	Suppliers 🗸 Reference 🗸	My GlobalSpec 💙	Search: Sta	art a new search here	in: Products & Services	- Q
My Global Spec Home My Suppliers 	Forgot Your Pas To have a temporary password en					
 My Parts My Projects My Messages My Profile 	Enter your Email address:		Submit	\triangleright		

Step 7:

The email will look like this. If you do not receive it in a few minutes, you should check your spam folder in case it was put there.

10- 10-17-0017	
Cc Subject: Your Temporary Globalspec Password	
Judjeti. Tour remporary Grouarspet Passworu	
G L O B A L S P E C The Engineering Search Engine Your temporary password is T8741. Please return to the page you were on or click <u>here</u> to enter this temporary password, and your new password.	
Welcome back to GlobalSpec.	
GlobalSpec • 30 Tech Valley Dr Suite 102; East Greenbush, New York 12061 • 800.261.2052	
information@globalspec.com	9

Step 8:

When you submitted the "forgot your password" form on step 6, this page should show:

IHS GlobalSp	Dec				12	Est
Products & Services 🗸	Suppliers 🗸	Reference 💙	My GlobalSpec 😽	Search:	Start a new search here	in: Products & Services 👻 🔍
My Global Spec • Home • My Suppliers • My Parts • My Projects • My Messages • My Profile • My Subscriptions	Thank you. When you r click "subm	eceive it, please ente	ent to molly.kray@ihs. er your temporary pass issword and login to Gl :	vord, and	your temporary password. your new password, and	

Step 9:

If you have yet to sign up to attend this event, you will now see this page. Otherwise it will skip and skip to step 10.



Step 10:

You will be sent to the ON24 system check page. The system check will verify your browser meets the minimum recommendations for the event. If everything is successful, click continue to go to the next step.

Note: although listed, the Windows Media Player and Real Player programs are not used by our event system and you can safely ignore them.

System Test	System Requirements	User Configuration	Test Status	More Information
Flash *	Flash Player 10.0.12.36+	Flash Player version 11.6.602.171	Ø	
Server Accessibility *	Proxy and Firewall permissions open	Proxy/Firewall open	I	
Cookies *	Supported and enabled	Enabled	I	
Browser*	Internet Explorer 6.x, Firefox 2.x, Google Chrome 8.x, Safari 2.x	Internet Explorer 9	Ø	
OS / Browser Combination *	Windows with Internet Explorer, Windows with Firefox, Windows with Google Chrome, Mac with Safari, Mac with Firefox, Mac with Google Chrome, Linux with Firefox	Windows with Internet Explorer 9	0	
Screen Resolution	1024x768 or higher	1613x1008	I	
Bandwidth	500 Kbps or higher	3955 Kbps		

If you are having trouble with the system check or the event itself, please contact <u>virtualshow.support@on24.com</u>

Step 11:

You should now be in the he event! It may take a few seconds to load the lobby.

